

Your City Your Services Pre budget consultation – January 2011

West Area: Other Council services considered to be important

Source Codes: ARW – Arrow, INT – Internet/Intranet, CWE - Council wide/equalities event, ASP – Aspley Ward/Aspley Beat, BBF – Bulwell/Bulwell Forest joint event (Area 3 postcode), BIL - Bilborough

- ARW - Better contact between councillors and community centres, better training for voluntary staff
- ARW - Garden maintenance help
- ARW - have improved play grounds for children in Broxtowe and Strelley are with benches to sit on them (for parents with their children)
- ARW Libraries
- ARW - libraries, drop-in centres (drug rehabilitation)
- ARW - Nottingham on Call, meals at home service delivery. Occupation therapy services, all services for the disabled & vulnerable, young and elderly.
- ARW Pest and rodent control Public Libraries and their facilities
- ARW - sheltered housing social services local shops
- ARW - the child protection did not help my grand-daughter when she was being abused
- ARW - we must not cut down on street lights as it attracts crime. Also we have to park out car on the road as we cant get across grass verge this causes vandals to our cars. Need a lot more police on street
- ARW bins should be emptied weekly in summer for health reasons
- ARW Council should let off empty houses; some have been empty for months, when there is a long waiting list.
- ARW Help with mental health problems
- ARW if you can achieve all these aims Nottingham will be very safe and enjoyable
- ARW it is obvious, I would pick vulnerable people being that way myself but i know people can misuse the system for selfish reasons
- ARW looking after senior citizens well please
- ARW Making tenants look after the houses and garden they rent from Council and make them pay for the damage they do to them
- ARW repairs
- ARW Supporting carers and the church services and maybe some help towards domestic violence victims.
- ARW Tree pruning and hedges.
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- ARW. Libraries, particularly central library.
- ARW. continuation of free bus passes for old age pensioners and disabled people
- ARW. trim or cut trees where traffic is unable to see. public toilets in the market square

- ARW: (unreadable)
- ARW: libraries un-policed littering
- ARW: LIBRARY
- ARW: Libraries
- ARW: Our refuse collection services is excellent 9 asked for extra collection Richard dealt with it and it was collected quickly and efficiently. I was impressed with Richard's attitude towards the this old lady of 79
- ASP: Community Centres
- ASP: Community Centres. We need these open for the kids and the public. Volunteers do better work (note left under Youth Services)
- ASP: Community Services. More work in the community within particular areas.
- ASP: Every thing. Community Centres.
- ASP: Football clubs
- ASP: Football clubs for all ages
- ASP: Help with rent and council tax arrears! Communication between tenants and council members.
- ASP: I believe its all important
- ASP: It is all important
- ASP: Its all important
- ASP: Keep the street lights as it could cause more attacks.
- ASP: More CCTV around streets
- ASP: More street cleaning and more facilities for disabled people
- ASP: Street cleaning
- Asp: Tenant's suitability!
- ASP: To address parking in local area
- BBF: repairs and maintenance
- Benefits, job losses
- BIL: Social Services, Armed Forces, street lights
- INT: Closure of Bilborough rent office means difficult access for rent aid - elderly people struggle
- INT: Community protection officers/wardens
- CWE: Funding for voluntary sector services for homeless & vulnerable people
- INT: Direct payments and self directed budgets for disabled people - to encourage independent living. This should reduce the cost of other services, such as if disabled people have the personal assistance with all activities of daily living they need then they are less likely to have falls, have poor hygiene and pressure sores, infections and depression and mental health issues requiring hospital admissions or rehabilitation care - disabled people will be able to access community physiotherapy, OT, GP's, acupuncture, hospital visits, preventative treatments and have less need for social services care - this would benefit general health and well being and allow disabled people to be involved with their community, makes friends and have a social life - this would save the Nottingham City Council services / money in the long term
- INT: Disabled adult living

- INT: Disabled passengers pass
- INT: Giving business minded people opportunity on they letting industrial units, to let to buy they can get good money. for the services.
- INT: Helping people get back into work training funding
- INT: I personally think that bidding for a house or that is not fair on a lot of people for instance of if you have children your not accepting tenants only single people some with a family prefer a flat that is not to highly built.
- INT: I would like to express my opinion about libraries, that is very important to me
- INT: 50p holiday club scheme at the leisure centres
- INT: Library
- INT: Library service, Surestart centres, multi health centres such as Mary Potter Health Centre
- INT: Recycling
- INT: Voluntary Sector Schools Support to the elderly/vulnerable Apprenticeships

West Area : Areas for further savings

- Better communication between departments re. Info and details
- Better quality of service
- Cost saving methods: lighting, admin, stream lining, checking that the same people aren't doing the same jobs, cut unnecessary red tape. Are buildings been used effectively?
- Councillors lunches cut down on
- Councillors should take a cut Stop wasting money on The Arrow Get rid of Mayors car Stop wasting money on the tram
- Cut back on managers, save money
- Cut back on the use of agency to fill the role of Social Workers, Teaching Assistants etc.
- Cut out the paper surveys, that will save money.
- Cut to jobseekers allowance
- Cut wages to top bosses!
- Do not spend thousands modernising rent offices
- Do the jobs correct in the first place, wouldn't need to come out again and again.
- Don't send two letters exactly the same to a married couple
- Duplicate jobs? Why waste money?
- Eco Lights & some lights off at night less street clutter signs etc.
- Executive wages and expenses
- Gardens - check eligibility - some people have children who live a few doors from them
- Get rid of the beach in the Old Market Square

- High salaries for top executives, less expensive publicity
- I feel that the annual beach theme held in the market square is a little over the top and it must cost quite a lot overall
- If they do jobs correctly first time it won't be costing them to call again.
- Improve standard of services so you don't pay twice
- In the Wollaton area the community centre is mainly for the elderly they are always going on trips why can't the same be introduced for young children during the summer holidays many children's parents are on a low income and cannot afford given a week in Skegness.
- Less colourful brochures sent every month to every family in this city. That are tones of waste and so less trees, money
- Make unemployed work for their JSA i.e. Volunteering
- Managers
- Maybe some of the more 'fun' things could be reduced in order to be able to keep helping vulnerable people.
- More neighbourhood action groups
- Museums
- No child benefit more than 3 children. Reduce the wages for VIP people. Control on traffic wardens.
- No councillors to be sent on "fact finding missions" e.g. Claiming expensive travel hotels and free bees etc
- Not paying workers that have breaks all day then charge a full days work when they start at 9 and finish at 3
- Paper/literature less man power to each job - just get on with it improve telephone services to repairs
- Paperwork - communication - is often repeated or inadequate which costs more money in the long run buying in services from voluntary organisations such as the Disabilities Living Centre would be more efficient and cost effective as they are tailored to the service user and have more experience into their client group needs
- Reduce meetings
- Reduce to absolute minimum posts advising, monitoring, promoting, co-ordinating, engaging with etc, topics such as equal opportunities, gender discrimination, ethnicity, disabilities, disadvantaged, equality/diversity. There is by now sufficient legislation and awareness. Departmental customer relations & pr posts should go together with Nottingham Arrow. Community support officers are an unnecessary luxury that could be scrapped.
- Reducing utilities bill within city council / public buildings
- Re-house the homeless families from hostels into all empty houses!
- Repair these empty houses. Rent them out and put the money into local community centres.

- Repairs, so many people come to assess and not do. Lots of unnecessary spending here.
- School bus trips
- Scrap the neighbourhood wardens.
- Sell some of you industrial units you will get money and have more permanently businesses which here to stay
- Send right person to do the work and to communicate to one and other
- Service to report potholes in the road is excellent and is done very quickly. However often poor quality materials are used and the potholes come back after a few weeks, particularly in bad weather. It would save money in the long run to use better quality materials, or even to resurface very bad roads. It would also save money if utilities companies and the council liaised better when footpaths were being re-surfaced. Then a footpath would not be dug up a few weeks after it had been laid, leading to patching, which costs money and is unsightly. There is often fly-tipping around recycling facilities at shopping centres. If something like a large skip or container were provided, people wouldn't need to fly-tip, and the council wouldn't need to come round every day to collect the waste. Also, if every area had a facility like the one in Aspley where residents could leave large items outside their house that should prevent some fly-tipping. Having this once a fortnight or even once a month would be useful.
- Some of the higher management and consultants are not necessarily needed
- Stop duplicating jobs and close housing offices
- Stop sending (paying printing) for this council info. Wardens walking the streets, we never see them (kids see them coming),go home 5.30, trouble makers come out later in evening
- Stop upgrading empty flats which young people get put into and abuse them.. Let them move in and see if they are going to look after property first. I have witnessed three flats being brought up to standard just to be abused. I have been in mine 8 years and can't get a thing done.
- Stop using paper (e.g. Survey questionnaires)
- Street lights x2
- Thank you council every service is excellent
- The big wigs need to take a wage cut then we can live with all the changes.
- The Council is there to do the job. Freeze council tax. Have pick up points for the Arrow rather than deliver to doors.
- You could save money by not providing the seaside & not replacing the pavement slabs & the market square every few years what a waste of money
- You could save on heating places like Vic centre

shopping centre. Far too hot in there, not narrowing any more city roads its chaotic

buses trying to pull in at bus stops emergency vehicles unable to get past

West Area: Other concerns

- Age range on holiday Club Activities should be 5 onwards
- As a disabled woman with benefits as my only income i worry about paying bills and keeping my home safe as I am vulnerable
- Concerned that the standard of work on repairs is not carried out properly
- Council worker need the think of others like crossing roads and using corners
- Crime need to be stamp out. Police need to inform us more.
- Cuts to benefits. Job losses. Hospitals.
- Cuts to housing services
- Funding may be cut for community groups. It happens ASBO's will go (unclear)
- Gangs in and around estates. More high viz patrols CPO's/Police
- Gangs in the area/ no visible presence police etc
- I am unemployed at the moment but would be very concerned about job loss
- I am worried about losing my place in a hostel
- I have a disability bus pass. A few years ago we used to pay for this (£5 a year) I would sooner pay a small amount say £10 yearly rather than lose my bus pass
- I have lost my job as a FE teacher/LSA from a local college due to cuts in funding
- Impact on old school buildings.
- Lack of community protection officers
- Limited free bus travel for over 65's plus cuts to winter fuel payments
- Losing bus pass
- Nervous of walking by young groups in street. Need police on main road late at night
- NHS treatment should be approved less waiting time. 2. public parks to be improved
- no concerns if somebody has problem with to go to the work is personal problem not city's problem
- Not enough activities for young people, possibility (skate parks). Including 16+ as they just stand around causing trouble (unclear)
- Rent increases services - gas electric etc
- Switching street lights off at 2am will cause more crime.
- That as an elderly in the future, there will be nothing to help us.
- The current financial situation i.e. double dip recession and how to get rid of waste effectively.
- There will be more people receiving support due to losing job & nowhere for them to go. Most people are only 2 pay checks from the street.

- Too much spent on segregation of foreign people, not enough on integration

- Unable to pay rent. Maintenance of home e.g. window cleaning, rotting window panes